

How to Configure Software for SERIES-5 After Upgrading from a 3G/4G System

Last Modified on 01/24/2026 8:05 am PST

Summary

This document shows you how to configure your MyoVision software for use with a SERIES-5 MyoVision system.

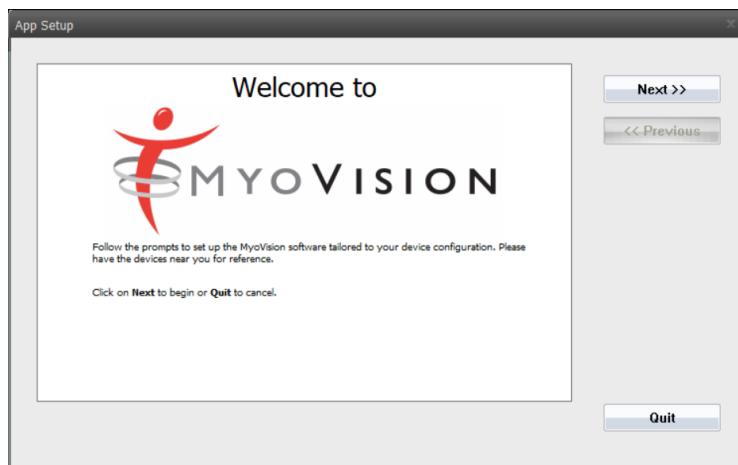
Before you Begin

1. Make sure your computer is updated to Windows 11. You can check if your computer has Windows 11 here: <https://www.microsoft.com/en-us/windows/get-windows-11?r=1>

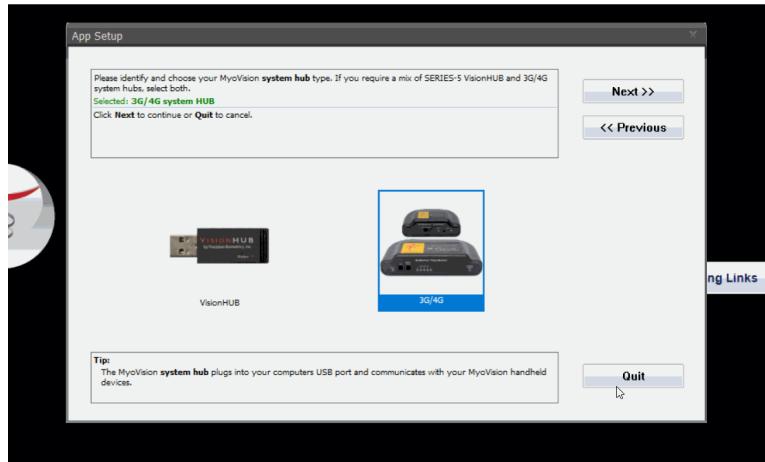
How to Configure MyoVision Software for SERIES-5

1. Use App Setup to Configure your software

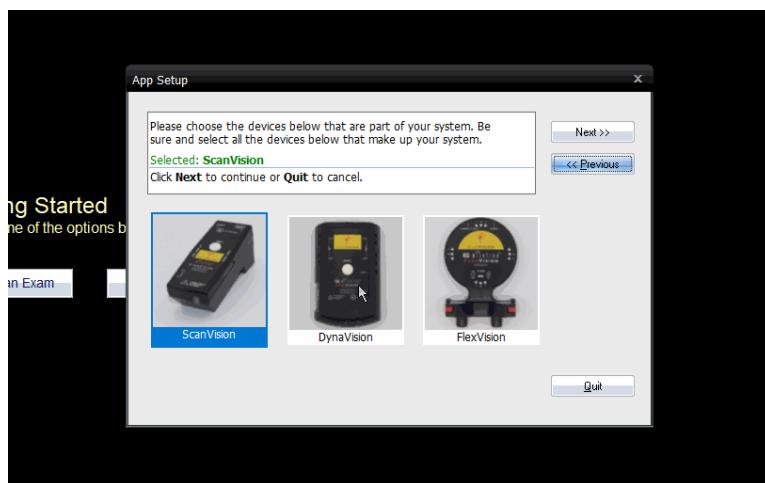
- In the MyoVision Software, go to **Help > App Setup**. The following window should appear:
 - Click Next to begin setup and move through each selection window



- Select the VisionHUB option and **deselect the 3G/4G option** by clicking on it before clicking "Next".
 - **If one or more of your devices (other than Thermography) still use the 3G/4G hardware**, then leave the 3G/4G option selected and the software will prompt to choose the specific system hub for each device type.
 - Thermography device settings are stored separately and are not affected by the system hub setup



- Choose your devices accordingly.
 - If you are unsure whether you will be using 1 or 2 ScanVisions, choose the option for "One Scanner". You can always go back and change the settings later. See our support article: [Configuring Your MyoVision Software for Single or Dual Scanners](#)



- When finished, click '**Done**'. Your software is now configured!

2. Pair your SERIES-5 devices to your computer

- SERIES-5 devices pairing is saved on your computer rather than the system hub. It is required to perform the pairing steps on each computer that will use the SERIES-5 devices.
- See our support article: [How to Pair your SERIES-5 device with the VisionHUB](#)