

# SoloVision Not Powering On

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## Summary

If your SoloVision isn't powering on, follow the troubleshooting steps below

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## Check USB Cable and Port

The SoloVision receives power directly from the USB cable that connects to the PC. Try unplugging the SoloVision and plugging it into a different USB port.

If the chord has a kink in it, has wiring exposed, or is over 2 years old you will want to try replacing the USB cable. Click the link below to purchase one directly from the MyoVision Store.

- <http://store.myovision.com/product-p/pb-200.htm>

If you are still experiencing issues call our support desk at **1-800-969-6961 Option 2** for support for additional troubleshooting.

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